eLibya Program

eLibya Newsletter
Ministry of Communication and Informatics
www.cim.gov.ly

Issue 1 – July 2013

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Content

Introduction

Today, Libyan communities have developed and changed in different ways, and the need to have a citizen-focused approach that would permit facilitating government services is noticeably increasing. The major targets associated with eLibya for the Libyan Government are to decentralize government services and increase accessibility to these services for the Libyan Citizen.

In order to realize the potential of e-government the challenge of integrating and aligning government processes in a well articulated strategy should be in the horizon. The Libyan Government is keen on developing the right foundation for this transformation and therefore launched the eLibya Program.

We are delighted to announce this monthly newsletter that will provide you with general information, progress highlights and related insights. Additionally, we will be launching a facebook page and twitter account soon in an attempt to reach out to the citizens of Libya. Please stay tuned with us towards a successful eLibya Program.

What is eLibya

The Libyan Government mandated the Ministry of Communications and Informatics (CIM) to develop an eGovernment strategy which aims at modernizing government services. This initiative aims at putting technology at the centre of government operations to enhance the services provided to all residents and businesses of Libya wherever they are and at all times, using modern communication networks and systems. Substantial efforts are required for eLibya to become a reality. In this journey, it is essential to address the role of IT as a facilitator if the public sector is to be successful with the efficiency measures required to provide citizens with the diverse services they wish to receive. To manage the transition, however, the right steps must be taken; developing a well articulated strategy that spans all government entities and related stakeholders is the current area of focus.
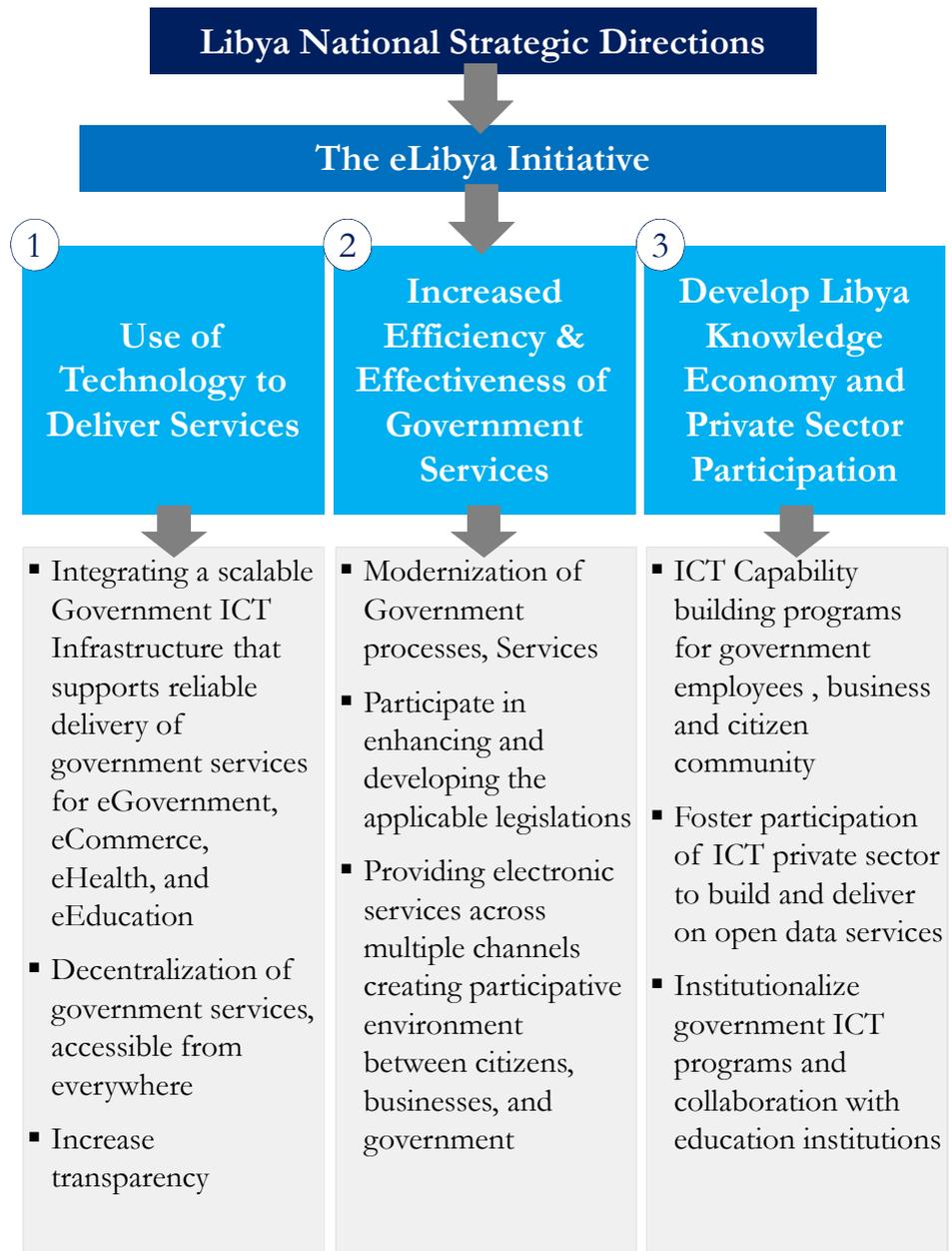
eLibya Objectives
The right way forward is facing a complex and challenging IT agenda…

Benefits of eLibya

The number one reason for launching the eLibya initiative is to extend services to citizens everywhere. In simple terms, what does eLibya mean to the public of Libya:

- Speed and ease of access to services by creating new operational processes and developing current services
- Equal opportunities for all citizens and residents to access services
- Increased responsibility
- Increased transparency
- Increase the availability of general information
- Increased performance
- Reduced corruption
- Strengthening the private sector
- Decentralizing in the delivery of government services
- Government cost-cutting

Libya National Strategic Directions

The eLibya Initiative

1 — Use of Technology to Deliver Services

- Integrating a scalable Government ICT Infrastructure that supports reliable delivery of government services for eGovernment, eCommerce, eHealth, and eEducation
- Decentralization of government services, accessible from everywhere
- Increase transparency

2 — Increased Efficiency & Effectiveness of Government Services

- Modernization of Government processes, Services
- Participate in enhancing and developing the applicable legislations
- Providing electronic services across multiple channels creating participative environment between citizens, businesses, and government

3 — Develop Libya Knowledge Economy and Private Sector Participation

- ICT Capability building programs for government employees , business and citizen community
- Foster participation of ICT private sector to build and deliver on open data services
- Institutionalize government ICT programs and collaboration with education institutions
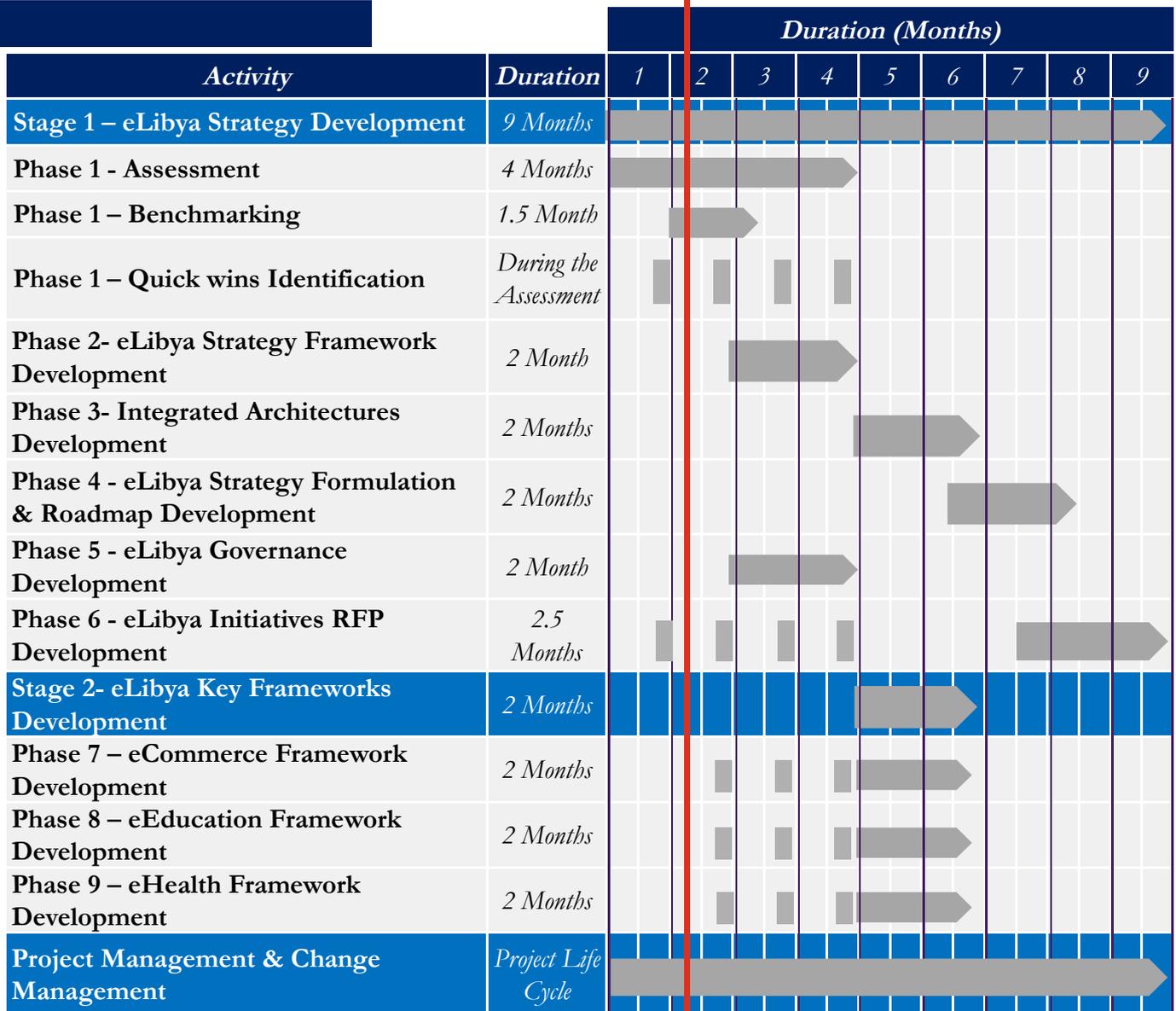
> **"We can't change the wind, but we can adjust the sails."— Jim Rohn**

e**L**ibya Strategy Phases and Timeline

The eLibya strategy will be developed in 9 months…

We are here today

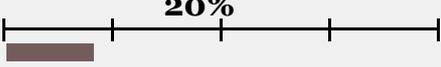| Activity	Duration	1	2	3	4	5	6	7	8	9
Stage 1 – eLibya Strategy Development	*9 Months*	■	■	■	■	■	■	■	■	▶
Phase 1 - Assessment	4 Months	■	■	■	▶					
Phase 1 – Benchmarking	1.5 Month		■	▶						
Phase 1 – Quick wins Identification	*During the Assessment*	▪	▪	▪	▪					
Phase 2- eLibya Strategy Framework Development	*2 Month*			■	▶					
Phase 3- Integrated Architectures Development	*2 Months*					■	▶			
Phase 4 - eLibya Strategy Formulation & Roadmap Development	*2 Months*							■	▶	
Phase 5 - eLibya Governance Development	*2 Month*			■	▶					
Phase 6 - eLibya Initiatives RFP Development	*2.5 Months*	▪	▪	▪	▪				■	▶
Stage 2- eLibya Key Frameworks Development	*2 Months*					■	▶			
Phase 7 – eCommerce Framework Development	*2 Months*		▪	▪		■	▶			
Phase 8 – eEducation Framework Development	*2 Months*		▪	▪		■	▶			
Phase 9 – eHealth Framework Development	*2 Months*		▪	▪		■	▶			
Project Management & Change Management	*Project Life Cycle*	■	■	■	■	■	■	■	■	▶

Duration (Months)

"You must be the change you wish to see in the world." — **Mahatma Ghandi**

Where are we Today

Today we have completed 20% of the assessment and benchmarking phase and we are planning to launch the framework development phase to detail the vision, mission and objectives of eLibya Program…

Activity	Completion
Phase 0: Mobilization	100 %
Phase 1: Assessment & Benchmarking	20%
Phase 2: e-Libya Strategy Framework Development	*Not Started*
Phase 3: Integrated Architectures Development	*Not Started*
Phase 4: e-Libya Strategy Formulation & Roadmap Development	*Not Started*
Phase 5: e-Libya Governance Development	*Not Started*
Phase 6: e-Libya Initiatives RFP Development	*Not Started*
Phase 7: eCommerce Framework Development	*Not Started*
Phase 8: eEducation Framework Development	*Not Started*
Phase 9: eHealth Framework Development	*Not Started*
Project Management and Change Management	20%

"The first step toward change is acceptance. Once you accept yourself, you open the door to change." —Will Garcia
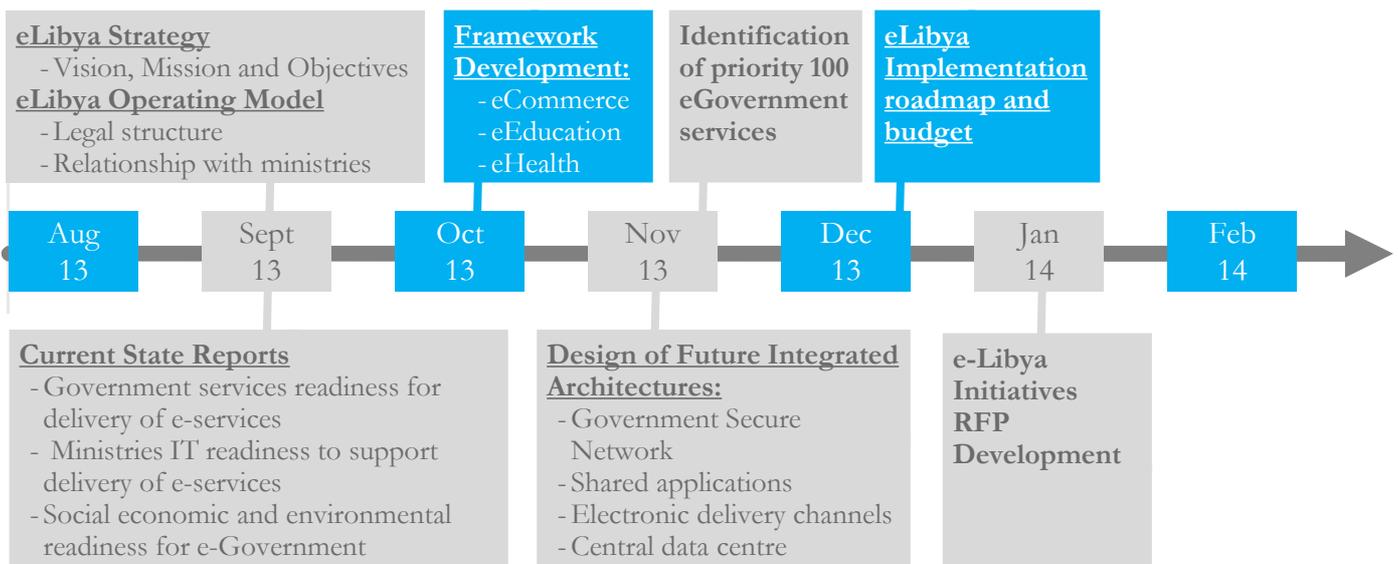
What is Next

In September we will develop eLibya Mission, Vision and Objectives and the eLibya operating model jointly with government representatives taking into consideration the current state and future reports…

Our current efforts are channeled to deliver on 2 main elements. The first element is to develop an understanding of the readiness to provide robust and effective eservices, a large effort is currently deployed to assess all Ministries and many meetings are held with Ministerial representatives and e-Government Committees to assess the readiness of government services and e-services, IT capacity to deliver e-services and our current social, economic and environmental. The second element is to develop the eLibya future looking strategy and operating model, based on the first element the latter will be developed, workshops will be held with senior government representatives, experts and representatives from telecom operators and universities to deliver on eLibya's challenging objectives in a transparent manner and that focus on decentralizing the delivery of government services. Subsequently, the focus will shift to developing a framework for the three priority programs Education, Health, Commerce.

eLibya Strategy
 - Vision, Mission and Objectives
eLibya Operating Model
 - Legal structure
 - Relationship with ministries

Framework Development:
 - eCommerce
 - eEducation
 - eHealth

Identification of priority 100 eGovernment services

eLibya Implementation roadmap and budget

Aug 13	Sept 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14

Current State Reports
 - Government services readiness for delivery of e-services
 - Ministries IT readiness to support delivery of e-services
 - Social economic and environmental readiness for e-Government

Design of Future Integrated Architectures:
 - Government Secure Network
 - Shared applications
 - Electronic delivery channels
 - Central data centre

e-Libya Initiatives RFP Development

Quick wins (examples: email, correspondence management system in 3 government entities, data centre, Government portal and 25 e-services)